Renjith Ponnappan

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Accomplished Product Management Lead with **15+ years of experience** specializing in EdTech, HealthTech, AI/ML, Streaming and Low-Code/No-Code platforms. I have a proven track record of building and leading product and engineering teams from 0 to 1, delivering impactful product outcomes. My leadership has helped launch **India's first activity-based school content delivery platform (XSEED Max)** and **two of the largest assessment platforms in the country**, each serving over **1 million assessments monthly**. During the COVID-19 pandemic, I spearheaded the development of a tech platform for the Wadhwani Foundation, training 60K healthcare workers. My experience also includes restructuring organizations in the HealthTech sector for process, product, and cost optimization. With a strong background in audio and video streaming solutions, I have a deep technical foundation that complements my product management expertise.

WORK EXPERIENCE

Product Consultant Sep 2024 - Present

• Consulting on products related to EdTech, Healthcare, Traveltech, Edtech, Waste Management, AI (Artificial Intelligence), Machine Learning and Tech Branding.

Lead Product Manager (SSL)

Sep 2023 - Aug 2024

Brane Enterprises Private Limited | Bangalore

- Built and launched the workflow builder for the Al based Low Code/No Code platform simplifying solution development time by 40%
- Played a key role in the building of the Learning Management Solution using the Low Code No Code platform at Brane Enterprises.
- Mentored and managed PM's for building the developer experience and prebuilt solutions for LMS, EHR and HRMS
 on the Low-Code / No-Code Platform

Associate Director - Product / Platforms

May 2021 - Sep 2023

BYJU's | Bangalore

- Built, managed and Scaled product teams for handling Whitehat Jr Post Class for assignments, projects, assessments and games.
- Developed and launched a configurable Quiz Platform, supporting 500K quizzes per month with customizable UI, attempts, and live quiz features
- Launched PTM as a Functionality on Whitehat Jr Platform to increase student renewals by 100%.
- Reduced dropouts from exam registrations by 40% through the launch of registration service.
- Consolidated components across verticals and decreasing manpower needs by 50%.
- **Onboarded 70% of the companies** under the Byju's Umbrella on the new Quiz platform included objective and Subjective assessments.
- Live Quiz with leaderboard scaled for 20K user results to be shown simultaneously on the dashboards

Senior Product Manager - Tech

Jan 2020 - Apr 2021

Wadhwani Foundation | Bangalore

- Put together the first product team for Wadhwani Foundation to address Entrepreneurship, Opportunity and Advantage Verticals
- Led the development of a **global platform coaching 50K young entrepreneurs** annually, providing mentorship and access to incubators and funding opportunities
- 100K Underprivileged students coached for earning a sustainable income.

- Trained 60K Healthcare workers during Covid-19 Pandemic from Tier 2 and Tier 3 cities.
- 50K Young entrepreneurs coached on the course platform annually across the world

Senior Product Manager - Tech

May 2019 - Dec 2019

Embibe | Bangalore

- Introduced an integrated content management system, **scaling to serve 10 million students** and a 2K-member authoring team monthly.
- Enabled crowd sourcing of Questions on the platform leading to 10K Question creations per day.
- Moved all practice, tests and solutions on the company website to the new platform reducing overall platform cost by 25%.
- Integration with AI / ML based API's for Smart Tagging & Ontology Mapping.

Product Manager - Tech

Dec 2015 - Apr 2019

XSEED Education Pvt. Ltd. | Gurugram

- Launched India's first activity-based school content delivery platform (XSEED Max), achieving measurable learning outcomes. Scaled operations to 350 schools, generating annual revenue of INR 10 Crores.
- **Reduced cost of 60 Lakhs** per year through tech enablement for OMR Scanning at the teacher side. Scan Center decommissioned and Ops overhead removed. (XSEED Learnometer).
- Launched XSEED Parent app and Improved School renewals through Parent Engagement by 15%.
- Raised Student Learning outcomes by 16% through Lab based assessments, offline tests, progression across grades and corrective measures for delivering positive outcomes across students.
- Conceived Scalable digital lesson prototypes used for **creating ~900 movies in 3 Months**.

Product Marketing Manager - Medical Devices & Healthcare

Oct 2013 - Dec 2015

eInfochips Pvt. Ltd, | Ahmedabad

- Opened 3 new Engineering accounts with billion \$ clients in the medical devices and healthcare domain.
- Aligned company service offerings with presales, sales, marketing and Engineering for 2.3 Million \$ worth of sales impact from 0 under the "Medical Devices & Healthcare" vertical.
- Proof of Concepts developed with Engineering teams for sales enablement and pitching new products

VP - Sales & Marketing

Aug 2012 - Jul 2013

Meditab Software Inc. | Ahmedabad

- Mentored and managed marketing team across geographies to align to inbound marketing guidelines.
- Restructured the establishment and Identified 6 Million \$ in receivables missing post restructuring of Accounting.
- Reorganized Accounting department to recover 2.4 Million \$ in Receivables.
- Moved Meditab and 5 subsidiary companies into a single CRM and built a contract creation module that could
 generate contracts in under 10 minutes for sales enablement.
- Increased revenue by 200K through websites and digital strategy for healthcare providers.

Senior Engineering - Media Processing

Aug 2006 - May 2010

Ittiam Systems Pvt. Ltd. | Bangalore

- Built and Launched broadcast industry's first Audio transport protocol (4 ms) delivering multi-channel audio over IP,
 TDM or Radio links and networks simultaneously. Solution showcased at ARM developer's conference.
- Implemented internet Low Bitrate Codec in fixed point on C64x and ARM9E Architecture for use in software phones.
- Developed 4 way Conferencing support for Audio / Video Channels for Video phones.
- Part of Ittiam Quality Steering team (IQST) for Panasonic In-flight entertainment server project.
- Optimized and Scaled 20 odd Speech and Telephony Components (Codecs, Multiplexers, Voice Activity Detectors, Comfort Noise Generators, Transmission Protocols) on C64x and ARM9E architecture to be used on hardware chips

CORF SKILLS

- Product Management: AI/ML integration, PRD Creation, Wireframes, Product Strategy, Roadmaps, Product Lifecycle Management, Market Analysis, UX/UI Design, Product-Market fit, Prototypes, Data-driven decision making, Budgeting and Cost Management.
- Leadership: Stakeholder Management, Cross-functional leadership, Agile & Waterfall Development, Product team talent acquisition and retention, Product Mentorship and coaching
- Technical Skills: JIRA, Confluence, Figma, NetSuite, Pardot, C/C++, Data Analysis
- Domain Expertise: EdTech, HealthTech, Medical Devices, Streaming Services
- Methodologies: Design Thinking, User Experience (UX), Consumer Behavior Analysis

EDUCATION

ESSEC Business School, Paris

Sep 2011 - Jul 2012

Master of Business Administration (Dual Degree)

GPA: 15.33 / 20

Indian Institute of Management Ahmedabad (IIM Ahmedabad)

Jun 2010 - Apr 2012

Post Graduate Diploma in Management (PGDM)

CGPA: 2.62 / 4.33

R V College of Engineering (RVCE), Bangalore, Karnataka, India

Sep 2002 - May 2006

Bachelor of Engineering - Electronics & Communication

GPA: 8.04 / 10

PUBLICATIONS / INTERESTS

Android developers can seize the day in wearable devices: Design News, Featured Article, Nov 26th, 2013, <u>Link</u> 8 Factors to consider before taking the open-source software leap: MDT, Apr 29th, 2014, <u>Link</u> A guide to next-generation medical imaging products: Medical Design Briefs (MDT), Oct 1st, 2014, <u>Link</u> Photography - <u>Pexels</u>

INTERNSHIPS

Project Manager (Intern)

Apr 2012 - Jun 2012

Lighthouse | Neuilly-sur-Seine, France

• Pitched **20% revenue improvement for Brand GANT** through venturing into perfumes and defined Digital Strategy for Kenzo, Remy Cointreau & Marie Claire.

Summer Intern - Marketing

Apr 2011 - Jun 2011

Diageo India Pvt. Ltd. | Mumbai

Created Marketing Plan for Pan-India launch of Captain Morgan Rum and ran promotions in 40 outlets.